

Aldermore Bank PLC

Business Finance – VOC

INCENTIVE TERMS & CONDITIONS

May 2024

1. The incentive is open to all business finance customers or intermediaries of Aldermore Bank plc (**Aldermore**) aged 18 years or over who receive a survey email from Aldermore to provide feedback on its services.
2. Employees of Aldermore, their families, agents or any third party directly associated with administration of the voucher are not eligible to receive the voucher.
3. Upon completion of the online survey, participants will be automatically eligible for a £25 (twenty-five- pounds) Love2Shop voucher.
4. The online survey will be open between 9.00am on 1st May 2024 and will need to be completed by 11.59pm on 30th July 2024 to be eligible to receive the voucher. Entries received after this time will not be accepted.
5. Aldermore accepts no responsibility for entries not successfully completed due to a technical fault, network, or server failure of any kind.
6. All participants will receive 1 x £25 (twenty-five pounds) Love2Shop voucher.
7. The Love2Shop voucher will be emailed or sent to the participant within 30 days of successfully completing the online survey.
8. The Love2Shop voucher is non-exchangeable, non-transferable and no cash alternative is offered.
9. The Love2Shop voucher is supplied by Appreciate Group PLC, Valley Road, Birkenhead, Merseyside, CH41 7ED.
10. Aldermore reserves the right to replace the Love2Shop voucher with an alternative voucher of equal or higher value if circumstances beyond Aldermore's control makes it necessary to do so.
11. The decision of Aldermore regarding any aspect of the Love2Shop voucher allocation is final and binding and no correspondence will be entered into about it.

12. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. Aldermore reserves the right to refuse to award the Love2Shop voucher to anyone in breach of these terms and conditions.
13. Aldermore reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so and no liability shall attach to Aldermore as a result thereof.
14. Aldermore reserves the right in its sole discretion to disqualify any individual that corrupts or affects the administration, security, fairness, integrity or proper conduct of the Love2Shop voucher allocation.
15. Insofar as is permitted by law, the Aldermore, its agents or distributors will not in any circumstances be responsible or liable to compensate the Love2Shop voucher recipient or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Love2Shop voucher except where it is caused by the negligence of the Aldermore, its agents or distributors or that of their employees. Participants' statutory rights are not affected.
16. Personal data supplied during the course of this Love2Shop voucher allocation will be used for the purposes of facilitating the participant's entry and the participant award of the vouchers, if applicable. Personal data supplied during the course of this promotion will only be processed as set out in the Aldermore's privacy policy - <https://www.aldermore.co.uk/legal/privacy-policy>.
17. Aldermore of this incentive is Aldermore Bank PLC of Apex Plaza, Forbury Road, Reading, RG1 1AX. Registered in England. Company No. 947662.